

17 March 2020 – UPDATED



To all families, service users and students enrolled in Mothercraft programs:

Thanks for your patience and understanding while Mothercraft assessed and adjusts to all of the advisories and announcements from its funders and regulators regarding expectations and impact on services.

We have done everything in our power to ensure families had time to make alternate plans for their children's care and that the students enrolled in Mothercraft College of ECE are adequately supported so their academic year is not interrupted or compromised. Additional, we are doing our best to continue providing services, albeit in a different format, to our most vulnerable clients. Please take note of what is happening throughout our organization.

Effective March 18, 2020:

| Program Area | Service Decision |
|-----------------------------------|--|
| Breaking the Cycle | On-site/in-person services suspended effective Wed, Mar 18 Alternate service support to be continued beyond Mar 18 by phone/email Effective Mon, Mar 16, street outreach and home visitation services to be provided on a reduced and case by case basis with enhanced precautions |
| Centres for Early Development | Closed effective Wed, Mar 18 |
| CityKids | Open – phone-based service delivery only |
| CYSIS | Open – phone-based service delivery only |
| EarlyON Child & Family Centre | Closed effective Mon, Mar 16 Telephone & email responses/support provided |
| Magic Castle | Closed effective Mon, Mar 16 |
| Mothercraft College of ECE | Alternate learning/course delivery plans are in place. |

At this time, service interruptions/suspensions/closures are in effect until Sunday, April 5th. We hope we will be able to resume full operations on Monday, April 6th but will keep you informed as the situation regarding COVID-19 continues to evolve and as we know more. Families who are enrolled in Mothercraft's CEDs will not be

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Head Office
 EarlyON Child and Family Centre
 Robertson House Centre for Early Development
 32 Heath Street West
 Toronto, ON. M4V 1T3
 Tel: 416.920.3515
 Fax: 416.920.5983
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Mothercraft College Community Data Group
 646 St. Clair Ave. West
 Toronto, ON. M6C 1A9
 Tel: 416.483.0511
 Fax: 416.483.0119
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Early Intervention Breaking the Cycle Parent Infant Program
 860 Richmond St. West Suite 100
 Toronto, ON. M6J 1C9
 Tel: 416.364.7373
 Fax: 416.364.8008
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Toronto Eaton Centre Centre for Early Development
 14 Trinity Square
 Toronto, ON. M5G 1B1
 Tel: 416.340.9651
 Fax: 416.340.7407
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Brookfield Place Centre for Early Development
 10 Front Street West (Mail: 161 Bay St)
 Toronto, ON. M5J 2S1
 Tel: 416.367.1758
 Fax: 416.367.3839
- 
CITYKIDS
 32 Heath Street West
 Toronto, ON. M4V 1T3
 Tel: 416.920.6543
 Fax: 416.920.1543
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Magic Castle
 Princess Margaret Hospital
 610 University Ave
 Toronto, ON. M5G 2M9
 Tel: 416.946.4501
 ext. 5157

charged fees when service is not provided.

Please continue to monitor announcements by the Public Health Agency of Canada and contact Toronto Public Health should you have concerns or questions about your family's health. I also encourage everyone to take whatever precautions you feel are necessary to keep yourself and your family healthy and know that we support you in these decisions.

Sincerely,

Michele Lupa
Executive Director